

Store Manager: Flying Elephants Delicatessen

Average 45 hours per week. Varied schedule, including weekends and evenings.

Salary wage DOE + Benefits, PTO and Great Work Perks!

\$1000 Sign-on bouns

What is the difference between a manager and a leader? Elephants Deli is looking for a food service professional that can answer that question with action. We need people-person who thrives when mentoring/developing hospitality experts and team players.

We seek a leader who will express a sense ownership of a store and contribute to the positive, high-energy environment. This is not a job for a clock-watcher or an 'office' person. We want someone out on the floor, working alongside the team and looking for opportunities every day.

You are an expert at clear and open communication with your team. In fact, team building is your forte! You have a soft approach to accountability, but are able to maintain control. You are friendly and authentic. You lead by example.

You not only know how to run a busy food/retail store and manage employees to be their best, but you can also contribute on a larger scale: actively participating in operations and profitability issues. You will help develop new areas of business opportunity that leads both the Flying Elephants location and the whole Elephants Delicatessen organization through profitable growth.

This job offers a chance to feel a sense of ownership for an energetic and high-performing inspirational leader. You will be part of the Elephants Deli herd, which offers strong support in helping you and your team be successful while still having fun!

We are looking for an experienced store manager who can:

- Plan and conduct team meetings and regular one-on-ones with staff, always promoting 'Servant Leadership.'
- Uphold and motivate employees to provide the highest level of customer and food service.
- Coach and train staff daily: Identify areas of opportunity to partner with HR for training and always follow through.
- Perform evaluations and goal setting with direct reports.
- Set store goals and objectives. Create an environment for the achievement of those goals.
- Maintain all company safety, dress and personnel policies.
- Monitor and enforce sanitation procedures, ensure cleanliness of store.
- Assist Director of Operations with annual budget and control labor & inventory costs.
- Present a positive corporate image.
- Create engaging store displays.
- Oversee maintenance of store equipment.
- Participate in continuing education to keep up with industry and job skills.

Minimum Qualifications:

- At least 2-5 years' experience as the head manager; ideally at a deli or high-volume food establishment, or retail.
- A strong understanding of our clientele.
- Impeccable customer hospitality.
- Experience successfully developing training plans.
- Proven skills in team-building and employee relations.
- Proven sales results.
- Exceptional communication skills.

- A good grasp of employment law in Oregon.
- Current Food Handler's permit and OLCC

Bonus Points:

- ServSafe Certification
- Catering experience
- Food and wine knowledge

Your Mission is our Mission

A certified B Corporation, Elephants Delicatessen is passionate about great local foods from scratch and our social mission: community involvement, employee well-being, and environmental protection.

Our people are the most valuable asset we have. The collective sum of the individual differences, life experiences, knowledge, inventiveness, innovation, self-expression, unique capabilities and talent that our employees invest in their work represents a significant part of not only our culture, but our reputation and company's achievement as well.

We provide a competitive wage and benefit package for our employees, which includes:

- Paid vacation and sick time
- Kaiser Medical coverage, with alternative care as an added bonus (acupuncture, chiropractic, massage therapy, etc.)
- Dental, FSA, and 401k
- Discounts on our yummy, made-from-scratch food
- A fun, energetic environment
- Chance to win employee raffles for Timbers games, Blazers games, orchestra, and ballet---just to name a few
- Discounts at selected B Corporations
- Cell phone discounts with Verizon and Sprint
- Discount at Sketchers.com and Shoes for Crews
- Pet insurance
- Counseling services
- Training and support
- Opportunities for advancement
- The opportunity to make a difference: We value every employee's contributions and ideas